

Subject: Enhancement of Online Services at KPCT

Date:
11/08/2014

Dear Valued Customers,

Ref:
KPCT/2014/CIR/44

In line with our commitment to continuously enhance processes and provide efficient service to our customers at Khalifa Port; Abu Dhabi Terminals is pleased to announce the following service automation/ enhancements:

From:
Abu Dhabi Terminals

Online Validation of Delivery Order (For Shipping Lines Only)

To:
All Shipping Lines,
Agents, Traders,
Transporters and Port
Users

The online delivery order system will enable the shipping line/agent to update the validity of delivery order for all laden Import containers and empties returning to KPCT without having to send excel files.

The online delivery order validation option has already been assigned to all shipping lines/agents' login who have the access of ADT online services.

Effective from 1st September, 2014, the use of new online Delivery Order system will be mandatory for updating the validity of Delivery Order and ADT shall not update any DO validity at documentation counter.

Major Damage Remarks on Equipment Interchange Receipt (EIR)

We are pleased to announce that the major damage remarks are now being printed on EIR while delivering containers from KPCT.

Enhancement of Container Enquiry functionality at ADT website

The container enquiry functionality in the ADT website has also been enhanced to allow customers to view full cycle details of the container from discharge to load and vice-versa.

Kindly refer the below web link to avail this facility.

<http://www.adterminals.ae/customers/container>

We trust these new initiative will be important facilitators in the ease of doing business with Khalifa Port.

If you require any further clarification, please feel free to contact as follows.

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For Abu Dhabi Terminals
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