



مرفأ أبو ظبي
ABU DHABI TERMINALS

Date:
12/08/2014

Subject: New Timings of ADT Cash Counters at Documentation Centre

Ref:
KPCT/2014/CIR/45

Dear Valued Customers,

From:
Abu Dhabi Terminals

Please note effective 1st September, 2014 cash counters at documentation centre will only be operational six days a week at the below mentioned timings to receive the cash/cheque payments against truck visit appointments over the counter.

To:
All Shipping Lines,
Agents, Traders,
Transporters and Port
Users

ADT Cash Counters Working Time

Week days : Saturday to Thursday

Timings : 0800 Hours to 1600 Hours

Location : Documentation Centre, Building No. 5

All customers are hereby advised to approach documentation centre within above timings if they intend to pay by cash/cheque for creating truck visit appointments over the counter.

ADT has also recently introduced an online payment facility for cash customers, whereby customers can settle all the relevant charges online through credit cards without having to come to the documentation centre. Moreover, it is a more reliable and safe mode of payment.

Note: *There is no change in the process for credit customers who are enjoying credit facility with Abu Dhabi Terminals.*

We look forward to your support and cooperation in this regards.

If you require any further clarification, please feel free to contact as follows.

Documentation Centre/
Online Customer Help-Desk:

Kpgatespr@adterminals.ae

Tel: +971 2 492 5148

Tel: +971 2 492 5149

Mobile: +971 50 4475903

Shift Manager:

Kp.shiftmanager@adterminals.ae

Mobile: +971 (55) 9008035

Customer Service:

Kp.customer@adterminals.ae

For Abu Dhabi Terminals
Customer Service
Abu Dhabi Terminals
Khalifa Port Container Terminal

