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From:
Abu Dhabi Terminals

To:
All Shipping Lines,
Agents, Traders,
Transporters and Port
Users

Subject: Online Payment Facility at Khalifa Port Container Terminal

Dear Valued Customers,

Abu Dhabi Terminals is pleased to announce the launch of online payment facility through credit cards while creating the Truck Visit Appointments (TVA) at Khalifa Port. The online facility will be accessible from 01st August, 2014.

Online payment facility provides numerous advantages to the customers, some of which are mentioned below:

- It is a faster and easier option when compared to manual mode of payment
- Allows the customer to view, settle and print their invoices simultaneously
- Secure and risk free mode of transaction
- Allows customers to handle the entire transaction cycle from their offices
- Customers can directly proceed to Terminal gates without queuing at Documentation Center
- Cost Saving (Online TVA- AED 20/- & Offline TVA AED 40/-)
- It will assist the customers to pre-plan and utilize their resources better
- No need to keep any bank guarantee/deposit with ADT for the online TVA access
- Minimizes waiting time at documentation center
- Environmentally friendly since no need to print the online TVA

ADT requests all interested customers to contact Customer Service in order to avail the access of online payment facility and necessary training.

We look forward to your support and cooperation in this regards.

If you require any further clarification, please feel free to contact as follows.

**Documentation Centre/
Online Customer Help-Desk:**

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For Abu Dhabi Terminals
Customer Service
Abu Dhabi Terminals
Khalifa Port Container Terminal

