

Date:
14/06/2015

Subject: Ramadan Timings at Khalifa Port Container Terminal

Ref:
KPCT/2015/CIR/14

Dear Valued Customers,

From:
Abu Dhabi Terminals

Abu Dhabi Terminals would like to extend its sincere wishes to all our customers on the Holy Month of Ramadan. Kindly be informed that during Ramadan, the working hours at Khalifa Port Container Terminal are as follows:

To:
All Shipping Lines,
Agents, Traders,
Transporters and Port
Users

(1) **Administrative Departments:** 08:30 hours to 14:30 hours (Sunday to Thursday)

(2) **Water Side Operations (Vessel):** Operations will continue as normal except following breaks:

BREAKS

03:30 hours to 04:30 hours - (Suhoor Break)

18:30 hours to 20:30 hours - (Iftar Break)

Note: During above break times work shall be carried out on customer's request & shall be charged as overtime as per KPCT Tariff.

(3) **Land side Operations (Container delivery/receiving):** Operations will continue as normal without stoppage.

(4) **Documentation Centre:** Operations will continue from 08:00 hours to 02:00 hours on all days except Friday.

BREAK

18:30 hours to 20:30 hours - (Iftar Break)

Note: Cash counter at Documentation Center will continue as normal from 08:00 hours to 16:00 hours on all days except Friday.

If you require any further clarification, please feel free to contact as follows.

Shift Manager:

Kp.shiftmanager@adterminals.ae

Mobile: +971 (55) 9008035

Documentation Centre/
Online Customer Help-Desk:

Kpgatespr@adterminals.ae

Kpgatedoc@adterminals.ae

Tel: +971 2 492 5148/ 5149

Customer Service:

Kp.customer@adterminals.ae

For Abu Dhabi Terminals
Customer Service
Khalifa Port Container Terminal

