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		Quality Management System Policy	Revision	02
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Abu Dhabi Ports Operating Company PJSC - Abu Dhabi Terminals, is committed to:

1. Continual improvement of ADT's Quality Management System.
2. Satisfying and anticipating the needs and expectations of our stakeholders: customers, shareholders, employees, suppliers and the government.
3. Conducting business in ethically and socially responsible manner. Work with our partners to develop mutually beneficial relationships, built on trust, knowledge sharing and integration, to achieve business and quality objectives.
4. Provide service of the highest practicable quality to meet our customers' requirements, which are fit for purpose. Be the most efficient, innovative and reliable business partner.
5. Continue to achieve excellence through process improvement, training and development of our employees.
6. Operating the business in line with the systems required by ISO 9001:2015 and comply with mandatory rules, regulations and laws, both local and international.
7. Promoting the culture of continually improving our business by establishing environment that encourages increased efficiency, effectiveness and quality in our services and business process.
8. Establish, maintain and improve equipment availability and usage through the use of predictive/preventive maintenance and preventive action.
9. Establish and maintain a quality management system that will allow management to perform PDCA's (plan, do, check, act) on the key administrative and product processes that provide tangible value to internal and external customers.
10. Establish a regular internal audit and management review program, to assess the effectiveness of the Management System.
11. Positively work towards achieving ADT's Quality Objectives.


 Abdullah Al Hameli
 Chief Executive Officer - Abu Dhabi Terminals

ADT-QMS Policy
 Date: 01st May, 2018

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